H.E.L.M. Healthcare Executive Leadership & Management Program

Leading Self & Others – March, 17-18

Day 1: Clarity & Connection	Day 2: Ownership & Alignment
• **Communication & Conflict**: Learn to navigate tension early and directly. • **Trust & Alignment**: Build credibility through transparency and purpose.	• **Accountability & Ownership**: Learn how to model responsibility without micromanaging. • **Integration of All Three Themes**: See how communication, trust, and accountability reinforce one another.

Leading Culture & Strategy – April, 14-15

Day 1: Seeing the Bigger Picture	Day 2: Driving Alignment and Customer Focus
• **Leading Through Change**: Communicate vision and rationale with empathy; transform resistance into engagement. • **Culture Alignment**: Identify the mindsets and habits that support desired organizational culture. • **Customer-Focused Leadership**: View patients, clinicians, and internal partners as interconnected customers whose needs guide improvement	• **Customer-Focused Leadership**: Deepen collaboration and trust across departments to deliver seamless service and care. • **Accountability & Ownership**: Reinforce shared responsibility for outcomes and follow-through during change initiatives. • **Culture in Action**: Translate organizational values into visible, measurable leadership practices.

Leading Forward – May, 19-20

Day 1: Thinking Critically & Strategically	Day 2: Designing the Future of Healthcare
• **Critical & Strategic Thinking**: Distinguish between tactical fixes and strategic insight; develop habits that prioritize long-term outcomes. • **Continuous Improvement & Innovation**: Integrate evidence, creativity, and reflection into daily problem-solving. • **Collaborative Foresight**: Strengthen decision-making through data, systems thinking, and diverse perspectives.	• **Futuristic Problem Solving & Planning**: Use creative foresight tools to design next-generation care and operations models. • **Emerging Trends in Health IT Leadership**: Explore AI, interoperability, digital health equity, and workforce evolution through a leadership lens. • **Strategic Foresight in Action**: Combine critical thinking and innovation to shape adaptive, future-ready strategies.